

System Requirements

Client Workstation

Software

- A BizInsight version 5.0.35.2 or higher
- Microsoft Windows XP SP2 or later, Windows Vista, Windows 7, Windows 8, Windows 10, Windows Server 2003, 2008, 2008 R2, 2012 and 2012 R2.
- Microsoft Internet Explorer 7 or higher
- Microsoft .NET Framework 4.0
- See "Supported Office Versions and Deployment Methods" on page 5 for information on supported Microsoft Excel versions and deployments.
- Adobe Reader (for viewing PDF documentation)

Minimum Hardware (recommended)

- 4 GB RAM
- 3 GHz single processor or 1.7 GHz or higher dual processor
- 32-bit or 64-bit

BizInsight retrieves data from the accounting system and caches it in memory on the client workstation. While 32-bit Excel can only address a total of 2 GB of memory, maximizing the total amount of RAM on the workstation is recommended to ensure optimal product performance. 64-bit hardware is recommended because more RAM can be installed and thus increases the likelihood that Excel will have access to a full 2 GB of memory.

Server

- SQL based Accounting databases must be at compatibility level 90 or higher. Check the database compatibility level via sys.databases. [How to check database compatibility level.](#)
- .Net 3.5 SP1 and 4.0 for Content Installer tool
- BizNet Software recommends allowing the content installer to install a dedicated SQL Server 2008 R2 Express Database Engine and Reporting Services instance. This requires at least 6 GB of free space on the C:\drive.

- BizInsight and BizContent does not have specific server hardware and operating system requirements. The server must satisfy Microsoft's requirements for the SQL Server version. Microsoft's system requirements can be found at <https://docs.microsoft.com/en-us/sql/sql-server/install/hardware-and-software-requirements-for-installing-sql-server>.
- BizContent works with the following SQL Server versions:

SQL Server 2008 R2	SQL Server 2014
SQL Server 2008 R2	SQL Server 2016
SQL Server 2012	



WARNING

The BizContent Installer may fail on two actions when installing on a server with SQL Server 2016. Refer to the Installation Guide for links to KB articles for workaround steps for these known issues.

- Reporting Services ("SSRS") must be in **Native Mode**. Install a second instance of SQL Server Reporting Services if you have an existing instance that is in SharePoint integrated mode.

Terminal Services/Citrix Environments

Installing BizInsight and BizContent in a Terminal Services/Citrix environment is supported and 2 GB per simultaneous BizInsight and BizContent session is recommended. The memory resources of the Terminal Services/Citrix environment should be monitored for stress and may need to be increased to accommodate multiple, simultaneous client connections.

WAN/VPN Support

BizNet Software strongly discourages running BizInsight over a WAN or VPN connection. Performance of the product can be greatly diminished in this configuration because of the volume of data being transferred and bandwidth limitations. Customers may implement the product in this manner but Support for performance issues will not be provided until the issue can be demonstrated to exist in a non-WAN/VPN configuration.

Accounting System Additional Requirements

BizNet Software integrates with many different accounting systems. Additional requirements that are accounting system specific are listed below by accounting system.

Accounting System	Additional Requirements
Deltek Vision	5.1 to 7.6
Dynamics GP	GL, MC,AP,AR: Dynamics GP 2010 through 2015** Budget: Dynamics GP 2010 through 11.0**
Dynamics SL	Dynamics 2018 SL
Firestream Ascend	Ascend version 4.09
QAD EE	QAD EE versions 2012 and 2017 Progress OpenEdge ODBC driver. An ODBC data source using this driver and pointing to the QAD database server must be setup on the same server where SQL Server Reporting Services and Database Engine are installed.
QAD SE	QAD SE version 2011 r02 ** Progress OpenEdge ODBC driver. An ODBC data source using this driver and pointing to the QAD database server must be setup on the same server where SQL Server Reporting Services and Database Engine are installed.
Ross	Ross SQL version 5.7 **
Sage 100 ProvideX	GL and MC: Sage 100 version 4.1 AP,AR,SO,PO,IM: Sage 100 version 4.45 SQL and Reporting Services must be installed on the same server as the Sage 100 ProvideX data. Installing on a separate server is not supported.
Sage 100 SQL	GL, MC: Sage 100 versions 4.45 through 2019, 100C

Accounting System	Additional Requirements
Sage 300	Sage ERP 300 (AccPac) 6.0 through 2017
Sage 500 (MAS 500)	Sage ERP 500 7.2
Traverse	GL: Traverse 10.5 through 11.0 AR: 10.5 through 11.1

** ERP version indicated is the last supported version. The product will not be tested against newer versions.

Supported Office Versions and Deployment Methods

The following table outlines the supported Office deployment scenarios and versions for BizInsight and BizContent.

Deployment Method	Excel 2003	Excel 2007	Excel 2010 Excel 2013 Excel 2016 Excel 2019	Excel for Mac (All Versions)
Retail License	Yes	Yes	Yes	Not Supported
Volume License	Yes	Yes	Yes	Not Supported
Office 365 Click-to-run	N/A	N/A	Yes	Not Supported
Click to Run (Network)	N/A	N/A	No	Not Supported
Office 365 Click-to-Run (Deployment Tool)	N/A	N/A	No	Not Supported
Office 365 Excel on Demand (retired)	N/A	N/A	N/A	Not Supported
Office 365 Web Apps (Sharepoint)	N/A	N/A	No	Not Supported
Office Online	N/A	N/A	No	Not Supported